



FREE STANDARD/COMMERCIAL WARRANTY

Carbon Fiber Heating s.r.l., indicated below as Company, guarantees for the products of its own production in terms stated below, during the validity period indicated in the Warranty Certificate present in the Instructions and Maintenance Manual, attached to the product. This warranty does not include electrical components. The warranty is extended to all the countries where the product is delivered by the Company or by its dealer. The present conventional/commercial warranty shall be additional and does not replace any other product purchaser's (customer's) rights and particularly does not affect in any manner the customer's rights established by the 1999/44/CE Directive.

- 1.** The Company guarantees for its own products for all esthetic defects and component or manufacturing faults which prevent the proper operation in condition of correct usage, installation and maintenance and in acceptable limits foreseen by the legislation.
- 2.** The warranty is subject of a correct product installation, respecting the indications included in User and Maintenance Manual attached to the product and/or to General Catalogue of the Company and, in any case, respecting the legislation in force.
- 3.** The warranty does not extend to the product's faults found during package opening and/or caused by handling in site and during installation process.
- 4.** The new products which the customer find damaged during the opening of the original package, faults resulting from product transportation, must not be installed. Final customers must contact the dealer, which shall provide the most appropriate solution for the customer, in conformity with his Company.
- 5.** The products shall not be considered faulty due to their color, nuance, or tonality if such characteristics are not completely and unaccountable different from sample product. The product shall not be considered with manufacturing faults if the differences are not detectable from a distance of at least 3 (three) meters. Possible faults, scratches, spots, opacity, etc. found on the product shall not be considered manufacturing faults if these defects are not detectable from a distance of at least 3 (three) meters.
- 6.** This warranty does not cover the faults caused by negligent and/or careless, incorrect or inappropriate use, failure to comply with installation instructions, use and maintenance described into the user and maintenance manual, the faults caused by atmospheric discharges, flooding, fires, earthquakes, riots, wars or another causes of major force, third part actions or any another reason, other than normal conditions of operation, damage from overvoltage or overcurrent, insufficient or irregular power supply, improper use or in contradiction with technical and/or safety measures, required by legislation in force.
- 7.** Modifications or reparation attempts realized by personnel unauthorized by the Company invalidate this warranty.
- 8.** Accidental faults or resulting from loss, lack of use of the product, damages caused by lack of information memorized by the customer in any form are not covered by the present warranty.
- 9.** The Company shall not be liable for accidental and/or consequential faults, included injury to people, damages to building and to its content.
- 10.** The present warranty foresee the intervention of the Company only in case of non conformity of product's technical characteristics with the acceptance limits provided by legislation in force. The warranty does not cover another non conformities than those indicated.
- 11.** The present warranty involves the commitment of the Company to solve for free the product's failures caused by manufacturing faults, by repairing the product or by providing the customer with a new product in substitution of that one the Parts determined to be damaged and/or not conform with technical specifications, as described previously. The new product will be delivered to the customer from the Company's establishment or from the Authorized Dealer's establishment, transportation and installation costs will be charged to the customer. If the product to substitute is out of production, the Company commits to provide a replacer product to the customer.
- 12.** The product delivered in replacement of the faulty one under this warranty, shall be guaranteed for a period equal to the remaining warranty time of the replaced product.
- 13.** To make valid and operant this conventional/commercial warranty it is necessary to make customer's registration online during 30 (thirty) days from purchase date and to submit the documents confirming the date of product's purchase and its entirely payment, to the authorized dealer or Manufacturer, namely the invoice, receipt and/or any equivalent document with dealer or manufacturer's denomination and the product's purchase date.
- 14.** The eventual request of product replacement will be sent to the Company using the product replacement module attached to the present warranty, correctly completed in each of its part and signed for acceptance.
- 15.** The validity period of the present warranty, commencing with product's purchase date, is indicated in Warranty Certificate present in the User's Manual attached to the product. Electrical components are excluded from present warranty, and they are covered by the Legal warranty (conformity defects included in the sales agreement for domestic/private use) and/or Commercial (proper operation and/or Entrepreneurial or Professional use).
- 16.** The present warranty covers only the products sold by Company, having the indication of the warranty extension and its duration presented in the Warranty Certificate attached to the product. The eventual future modifications to the warranty conditions will be applied only to the products sold after the date when the modifications were made.
- 17.** In case of controversy, the competent Forum is the Juridical Authority where Carbon Fiber Heating s.r.l. has the office (Romania).

Oradea, January 1, 2017

Legal Representative


Georgeta Busuioc